

TO: WATERLOO PROPERTY OWNERS
FROM: CLERK/TREASURER
SUBJECT: HOW TO PARTICIPATE IN THE MUNICIPAL PRIVATE LEAD SERVICE LINE REPLACEMENT PROGRAM – ACT NOW
DATE: JUNE 27, 2017

PRIVATE LEAD SERVICE LINE REPLACEMENT PROGRAM REVISED & IMPROVED AS OF JUNE 15, 2017

The City of Waterloo is awarding property owners a grant to replace private lead water services.

The property address listed on the top line of the envelope mailing label has been identified as having a lead water service line from the water meter to the outside curb stop. The City of Waterloo has partnered with the Wisconsin Department of Natural Resources to offer a grant to expedite the replacement of private lead water service lines improving water quality.

THIS SUMMARY REFLECTS PROGRAM CHANGES EFFECTIVE JUNE 15, 2017. This summary and the enclosed program documents are to inform you of this opportunity.

Municipal ordinance #2016-04 requires that private lead water services must be replaced when the adjacent roadway is being reconstructed. **But you don't have to wait.** In order to access program funding follow these steps:

1. **GET A QUOTE FROM A PRE-QUALIFIED PLUMBER.** Contact at least one pre-qualified plumber and get a quote for replacing your lead water service line from the water meter to the outside curb stop. The list of pre-qualified plumbers is posted on the municipal website www.waterloowi.us. Your plumber not on the list? It is easy for them to pre-qualify.
2. **SUBMIT AN APPLICATION.** If you want funding assistance, submit a completed application. Both you and your plumber need to sign the application.
3. **SCHEDULE AND COMPLETE THE WORK.** If you are located in a 2017 or 2018 construction zone, please take action now. Grant dollars are available on a first-come, first serve basis. Property owners have until the spring of 2020 to apply for funding. There is no guarantee of funding if you delay.
4. **PAY THE PLUMBER & REQUEST YOUR AWARD AMOUNT.** Once the plumber is paid and the Building Inspector says the work was done according to code, we'll send you a reimbursement check.

QUESTION #1: How much funding assistance can I receive for my private lead water service replacement?

ANSWER: We've improved and simplified the funding assistance grant award. The City of Waterloo will award property owners a grant equal to 75% of the qualifying project expenses, up to a municipal contribution cap of \$2,300.

QUESTION #2: What is the private water service line?

Answer: This program benefits the private property segment shown below.



QUESTION #3: Is the water bad?

ANSWER: Water quality levels as measured by recurring water sampling done by Waterloo Utilities staff indicates there are some houses above the 90th percentile of all the compliance samples collected for lead. To minimize the potential for lead in the water, polyphosphate is added to the water system to coat the mains and services to prevent leaching of lead and copper. By removing all lead water services, polyphosphate will not be needed, saving all water customers money over the long term. You will have improved water quality. For more details, the Utility publishes an annual water quality report which is available at:

<http://www.waterlooutilities.com/sites/waterlooutilities.com/files/16ccreport.pdf>

A printed report is available at the Karl Junginger Memorial Library or the Waterloo Water & Light office.

CONSIDER ACTING NOW: All municipally awarded dollars are available on a first-come-first-serve basis.

HAVE A QUESTION? Contact Clerk/Treasurer Mo Hansen, cityhall@waterloowi.us or 920-478-3025.