

136 North Monroe Street Waterloo, WI 53594 Phone: (920) 478-3025 Fax: (920) 478-2021 www.waterloowi.us

CITY OF WATERLOO COUNCIL <u>AGENDA</u> COUNCIL CHAMBER OF THE MUNICIPAL BUILDING – 136 N. MONROE STREET Thursday, September 7, 2017 – 7:00 p.m.

Pursuant to Section 19.84 Wisconsin Statutes, notice is hereby given to the public and news media, that a public meeting will be held to consider the following:

- 1. CALL TO ORDER, PLEDGE OF ALLEGIANCE AND ROLL CALL
- 2. MEETING MINUTES APPROVAL: August 3, 2017 and August 17, 2017
- 3. PUBLIC COMMENT
- 4. REPORTS OF COMMITTEES, COMMISSIONS AND BOARDS
 - a. Plan Commission
 - i. Conditional Use Permit, John & Stacey Meyer Property Located At 550 East Madison Street, To Allow For Construction Of An Additional 22' X 26' (572 Sq. Ft.) Accessory Building In A R-2 Single Family Residential District
 - b. Public Safety & Health Committee
 - i. Authorizing Police Chief To Change Speed Limits On Mill Street And Cleveland Street From Existing 25 mph To 15 mph
 - Waterloo Renewable Energy Committee
 - i. Committee Report From Chair Andrew Lewandowski
- 5. NEW BUSINESS
 - Resolution #2017-35 Denial Of Claim: Barbara Strand, 514 West Madison Street, Presenting A Claim Against The City Due To Road Construction And The Lack of Safe Water [Insurance Carrier Recommendation – Denial]
- 6. FUTURE AGENDA ITEMS AND ANNOUNCEMENTS
- 7. ADJOURNMENT

Hanse

Mo Hansen Clerk/Treasurer

Posted and Emailed: 09/01/2017

PLEASE NOTE: It is possible that members of and possibly a quorum of members of other governmental bodies of the municipality may be in attendance at the above meeting(s) to gather information. No action will be taken by any governmental body other than that specifically noticed. Also, upon reasonable notice, efforts will be made to accommodate the needs of disabled individuals through appropriate aids and services. For additional information or to request such services please contact the clerk's office at the above location.

Minutes Attached:

- Public Safety & Health Committee Minutes, July 6, 2017

⁻ Finance, Insurance & Personnel Committee Minutes, June 15, 2017

CITY OF WATERLOO COMMON COUNCIL <u>MEETING MINUTES</u>: August 3, 2017

- CALL TO ORDER, PLEDGE OF ALLEGIANCE AND ROLL CALL. Mayor Thompson called the meeting to order at 7:00 p.m. Alderpersons present: Ziaja, Quimby, Griffin, Thomas, Stinnett and Petts. Absent: Springer. Others present: Mike Kawula; Chad Yerges; Jeff Robbins; Barry Sorenson; Mitch Leisses of Kunkel Engineering; Cassie Whitebird; Garry Whitebird; Diane Graff, the Courier; Tammy Krueger, Daily Times; Police Chief Sorenson; WLOO videographers; Clerk/Treasurer Hansen. The pledge of allegiance was recited.
- 2. MEETING MINUTES APPROVAL: July 20, 2017. MOTION: Moved by Griffin, seconded by Quimby to approve the meeting minutes as presented.
- 3. PUBLIC COMMENT. None.
- 4. REPORTS OF COMMITTEES, COMMISSIONS AND BOARDS
 - a. Public Works & Property Committee
 - i. Presentation PASER Road Ratings, Mitch Leisses Of Kunkel Engineering Group. No action taken.
 - ii. Wisconsin Department of Safety And Professional Services, Violations And Orders, Waterloo Employees Entered Confined Space Without Training Notice of Corrective Actions. Noted, no action taken.
 - iii. Municipal Parking Lot Resurfacing Bid & Director Request To Substitute An Alternate Project. DISCUSSION: Yerges said bids for lot resurfacing came in high. He recommended accepting an estimate from Fahrner for a combined total of \$64,823 to proceed with an alternate project consisting of chip sealing a portion of Clarkson Road and micro-surfacing segments including Bradford Drive, Anna Court, Boorman Street, Park Avenue and Spring Street. MOTION: Moved by Stinnett, seconded by Ziaja to approve the Director's recommendation and authorize a contract with Fahrner Asphalt Sealers LLC as described. ROLL CALL VOTE: Aye: Ziaja, Quimby, Griffin, Thomas, Stinnett and Petts. Noes: none, with Springer absent. Motion carried.
 - b. Plan Commission
 - Conditional Use Application Terry & Kelly Kuhl, 790 Portland Road Conditional Use Permit Request To Allow The Construction Of An Additional 30' X 40' (1,200 Sq. Ft.) Accessory Building In A R-2 Single Family Residential District. MOTION: Moved by Quimby, seconded by Stinnett to grant the conditional use as recommend by the Plan Commission noting that the dimensions have been modified by the applicant to meet a building height requirement. VOICE VOTE: Motion carried.
 - c. Public Safety & Health Committee
 - i. Permission To Hire David N. Warner Full-Time To Fill Vacant Position. DISCUSSION: Thomas said Warner would fill the vacancy created by the Rupprecht resignation. Thomas described Warner's experience and training. MOTION: Moved by Thomas, seconded by Quimby to hire David N. Warner as a full-time officer. VOICE VOTE: Motion carried.
 - d. Finance Insurance & Personnel Committee
 - i. Resolution #2017-29 Changing The Employer Option Selection To Include Dental Coverage 100% Of Dental Premium Paid By Employees -- For The Wisconsin Public Employers' Group Health Insurance Program. MOTION: Moved by Quimby, seconded by Thomas to approve the resolution as presented. VOICE VOTE: Motion carried.
 - e. Community Development Authority
 - i. #2017-32 Awarding A Contract Not To Exceed \$72,590 To Valia Excavating LLC For Riparian Improvements At 203 East Madison Street And Outlot 1 At 333 West Madison Street. MOTION: Moved by Thomas, seconded by Stinnett to approve the resolution as presented. VOICE VOTE: Motion carried.
- 5. APPROVAL OF CLAIMS
 - a. Resolution #2017-30 Approval Of Claim: Elizabeth Frasier, 1140 Lexington Way, Presenting A Claim In The Amount Of \$150 For Plumbing Services Due To An Inoperative Municipal Sanitary Sewer Pump [Staff Recommendation – Approval]. DISCUSSION: Barry Sorenson said staff forgot to turn a pump on leading to sanitary sewer challenges for property owners. MOTION: Moved by Quimby, seconded by Thomas to approve the claim noting that Waterloo Utilities funds would be used to pay the claim. ROLL CALL VOTE: Aye: Ziaja, Quimby, Griffin, Thomas, Stinnett and Petts. Noes: none with Springer

absent. Motion carried.

- b. Resolution #2017-31 Denial Of Claim: Garry Whitebird, 152 West Porter Street, Presenting A Claim In The Amount Of \$14,983.87 Due To Inflow Of Stormwater [Insurance Carrier Recommendation – Denial]. DISCUSSION: Clerk/Treasurer's note. A digitally recorded audio of the discussion is to serve as the official record for this discussion. It is preserved on CD and filed with these printed minutes. MOTION: Moved by Ziaja, seconded by Quimby to approve the resolution with the Council denying the claim. ROLL CALL VOTE: Aye: Ziaja, Quimby, Griffin, Thomas, Stinnett and Petts. Noes none, with Springer absent. Motion carried.
- 6. NEW BUSINESS
 - a. Granting New And Renewed Operator's Licenses For The License Period Beginning July 1, 2017 And Ending June 30, 2019 (5). MOTION: Moved by Quimby, seconded by Stinnett to grant the licenses as presented. VOICE VOTE: Motion carried.
- 7. FUTURE AGENDA ITEMS AND ANNOUNCEMENTS. None.
- 8. ADJOURNMENT. MOTION: Moved by Quimby, seconded by Stinnett to adjourn. Motion carried. Approximate time: 7:40 p.m.

Hanse

Attest: Mo Hansen Clerk/Treasurer

CITY OF WATERLOO COMMON COUNCIL <u>MEETING MINUTES</u>: August 17, 2017

- CALL TO ORDER, PLEDGE OF ALLEGIANCE AND ROLL CALL. Mayor Thompson called the meeting to order at 7:00 p.m. Alderpersons present: Quimby, Springer, Griffin, Thomas, Stinnett and Petts. Absent: Ziaja. Others present: Mike Kawula; Jeff Robbins; Diane Graff, the Courier; Tammy Krueger, Daily Times; Police Chief Sorenson; WLOO videographers; Clerk/Treasurer Hansen. The pledge of allegiance was recited.
- 2. MEETING MINUTES APPROVAL: August 3, 2017. MOTION: Moved by Springer, seconded by Quimby to table approval. VOICE VOTE: Motion carried.
- 3. PUBLIC COMMENT. None.
- 4. CONSENT AGENDA ITEMS. MOTION: Moved by Quimby, seconded by Griffin to approve the consent agenda as presented. VOICE VOTE: Motion carried.
 - Notice of Public Hearing, Conditional Use Application, John & Stacey Meyer, 550 East Madison Street To Allow The Construction Of An Additional 22' x 26' Accessory Structure
 - b. Reports Of City Officials And Contract Service Providers
 - i. Parks Coordinator Haberkorn July 2017
 - ii. Fire Chief Butzine July 2017
 - iii. Building Inspector Building, Plumbing, And Electrical Permits July 2017
 - iv. Public Works Director Yerges July 2017
 - v. Police Chief Sorenson July 2017
 - vi. Library Director Mountford June 2017
 - vii. Waterloo Water & Light Commission August 1, 2017
 - viii. Watertown Humane Society July 2017
 - c. Granting New Operator's Licenses For The License Period Beginning July 1, 2017 And Ending June 30, 2019 (2)

5. REPORTS OF COMMITTEES, COMMISSIONS AND BOARDS

- a. Finance, Insurance & Personnel Committee
 - i. Payroll, July 2017 \$74,681.71. MOTION: Moved by Springer, seconded by Quimby to approve payroll as presented. ROLL CALL VOTE: Ayes: Quimby, Springer, Griffin, Thomas, Stinnett, and Petts. Noes: None, with Ziaja absent. Motion carried.
 - ii. General Disbursements, July 2017 \$245,846.73. MOTION: Moved by Springer, seconded by Quimby to approve disbursements as presented. ROLL CALL VOTE: Ayes: Quimby, Springer, Griffin, Thomas, Stinnett, and Petts. Noes: None, with Ziaja absent. Motion carried.
 - iii. Treasurer's Report & Budget Reports, July 2017. MOTION: Moved by Springer, seconded by Quimby to approve the reports. VOICE VOTE: Motion carried.
 - iv. Resolution #2017-33 Authorizing The Issuance Of Municipal Debt, Borrowing \$1,094,327 In The Form Of A Bank Note To Acquire Property, Extend Of Commercial Avenue And To Incentivize The Construction Of A \$3.5 Million Facility By AB E Discovery (HIEP LLC) Within Tax Incremental District #3. DISCUSSION: Hansen said debt proceeds would be used to acquire property, provide a development incentive and extend Commercial Avenue. He said new tax increment generated by the project would pay for the debt service over time. He said F&M Bank submitted a proposal at a rate of 3% interest and the Bank of Sun Prairie submitted at 3.98%. Hansen said F&M Vice President Bill Hogan called to ask that his bank be considered because it was a local property taxpayer, employer and civic contributor. MOTION: Moved by Springer, seconded by Quimby to approve the resolution inserting F&M Bank at a rate of 3% into the resolution. ROLL CALL VOTE: Ayes: Quimby, Springer, Griffin, Thomas, Stinnett, and Petts. Noes: None, with Ziaja absent. Motion carried.

6. NEW BUSINESS

i.

- Resolution #2017-34 Approving And Authorizing A Raze Order For 258 West Polk Street, Waterloo, Wisconsin. MOTION: Moved by Thomas, seconded by Petts to approve the resolution. ROLL CALL VOTE: Ayes: Quimby, Springer, Griffin, Thomas, Stinnett, and Petts. Noes: None, with Ziaja absent. Motion carried.
- 7. FUTURE AGENDA ITEMS AND ANNOUNCEMENTS. None.
- 8. ADJOURNMENT. MOTION: Moved by Springer, seconded by Quimby to adjourn. Motion carried. Approximate time: 7:07 p.m.

Hanse No

Attest: Mo Hansen Clerk/Treasurer

(Revi	Phone (920) 478-30 Fax (920) 478-2021 cityhall@waterloowi PPLICATION FOR COND ew and Action by City Plan (s.com DITIONAL USE PERMIT Commission/Common Council)	4-1198
Number:		1	
	1	t, water oo	
Address: 550 & Mad 150	g st waterloc	5	F-2536
Owner of Property: $John +$	Stacey Meye	20 jet 196871@	yaho con
Address: 550E Madis	on st	Telephone:	
Contractor:			
Address:		Telephone:	
Architect or Professional Engine	er:		
Address:		Telephone:	
Legal Description of Property:			
Land Parcel Size: 0.2	Present Use:	sidential Zoning District:	R-2
Type of Existing Structure (if an	y): 13220 garag	, l	
Proposed Use of the Structure of	, , , , , , , , , , , , , , , , , , , ,	Number of Employe	es:
<u>Terms of Municipal Code</u>	/	Conditional Use Requested	
		allow 2nd accessory	structure
		22×26	

Specify Reason(s) for Application: (for example, insufficient lot area, setback, etc.)

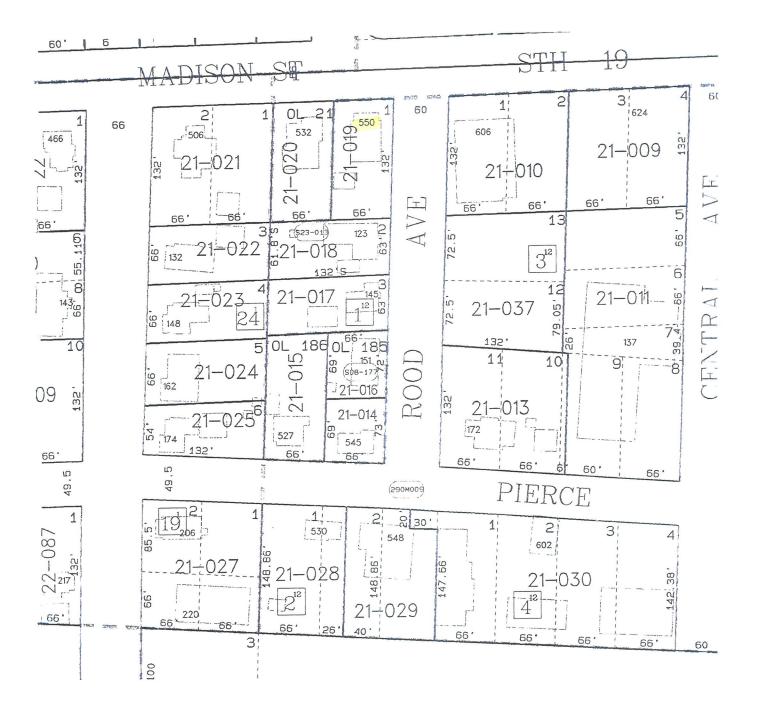
ATTACH THE FOLLOWING:

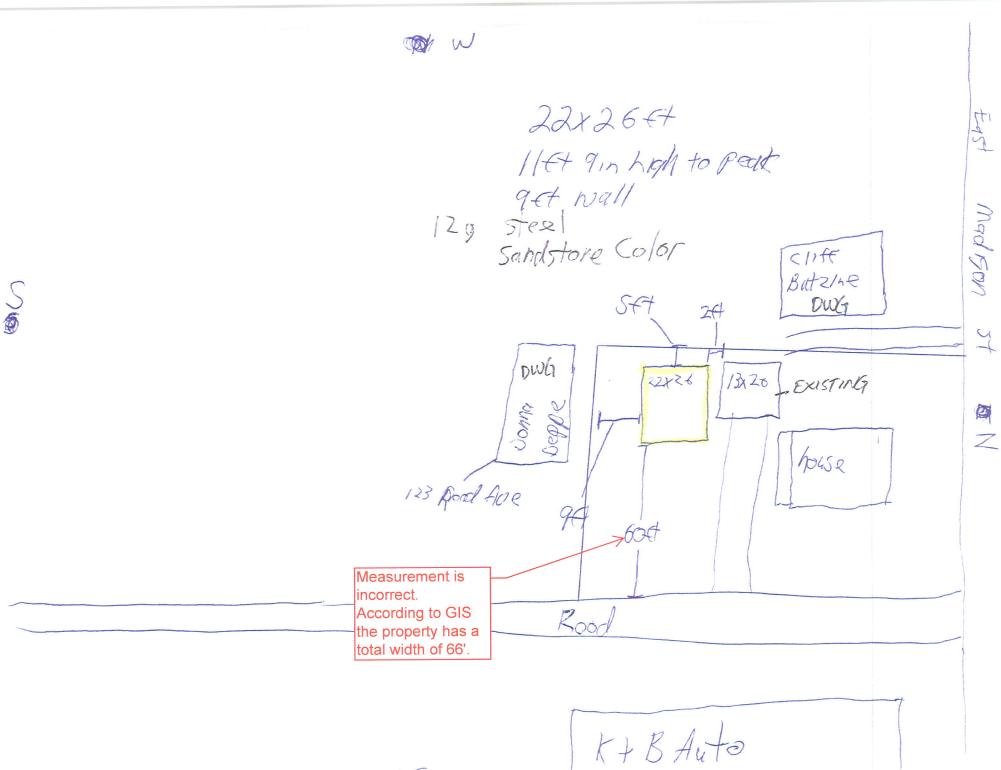
- 1. Adjoining owners, all names and addresses of all abutting and opposite property owners within 200 feet.
- 2. Site Plan showing the area involved, its location, dimensions, elevations, drainage, parking, etc., and location of adjacent structures within 200 feet.

Date: Aug 9 20 1 7

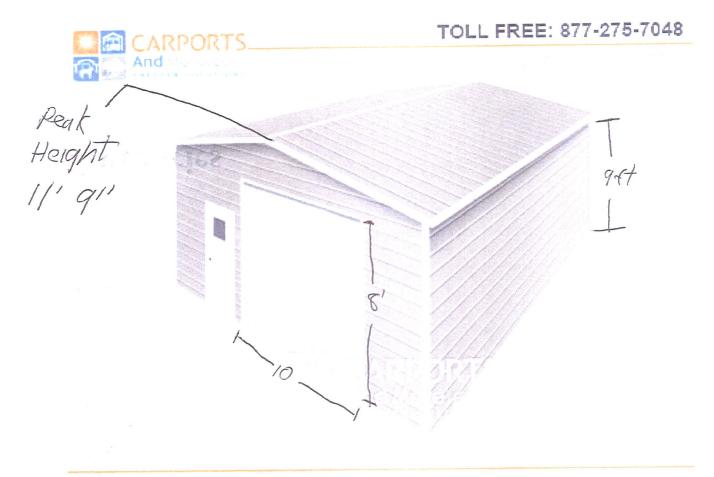
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NE1/4 NW1





Metal Carport and Garage Kit Builder



Start your Project Today with a Deposit of Only

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\$6,060.00

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EXISTING Garage 13×20 = De 205-260 \$ Proposed 24×21 = De 504 \$ 385-8 B. (7) Cond. Loc Permit Does not match proposed size indicated elsewhere on application and building 8' wall notes. 1. Site Plan - Show location + outbacks 2. Plans showing elevation and materials t colors - Replace temp 10'x10' Shed

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Owner's Name Tann + Stacky Construction Contractor (DC Lic No.)	<u></u>	550	Mailing Ad	dress - Inclu	Jde City & Zig) DALLI	100 LA	+ 5350	Telephone - Include An	0-7)70 ea Code
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management and the owner sha permission to enter the premises	Il sign the statem	ent on the Notice	e to Permi	Applicant	s form. I exp	pressly gran	t the buildin	ng inspector,	or the inspector's autho	rized agent,
I vouch that I am or will be	an owner-occup	ant of this dwe	lling for v	hich I am	applying f	or an erosi	on control	or construc	ction permit without a I	Owelling Contrac-
tor Certification and have read	the cautionary	statement rega	rding con	tractor res	sponsibility	on the No	tice to Per	mit Applica		
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Chris Butschke Comments

Raynelle

From: Sent:	Chris Butschke <cbutschke@safebuilt.com></cbutschke@safebuilt.com>
	Thursday, August 17, 2017 8:41 AM Mitchell Leisses
To:	
Cc:	Mo Hansen; Barry Sorenson; dpw@waterloowi.us
Subject:	Re: City of Waterloo Conditional Use application available for internal review - Meyer conditional use application, 550 E. Madison St

Hi Mo,

The setback from Rood Ave based on my calculation is 35'. We would want to confirm that the accessory building is 35' from Rood and that the from of the structure is behind the front of the dwelling from the Rood Ave setback.

R-1 setbacks for accessory buildings:

Front 30', proposed from Rood appears to be 35'. Need to confirm.

Side yard 5', proposed is 5'

Rear yard 5', proposed is 9'

Height max 15', proposed is 11'-9"

Max area is 864, proposed is 572 square feet.

From a zoning standpoint as long as we can confirm the setback from Rood this application is conforming to the zoning requirements.

Please feel free to contact me with any questions. Thank you,

Chris Butschke Building Official <u>608-576-6371</u> www.SAFEbuilt.com

×

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On Aug 16, 2017, at 1:07 PM, Mitchell Leisses <<u>mleisses@kunkelengineering.com</u>> wrote:

Mo,

I couldn't make all of the markups on the DropBox site so I've attached a pdf with some markups.

That said, I have indicated a couple of small notes on the application. The size of the building is not consistent throughout the application and the distance from the proposed building to Rood Street is incorrect. Other than those things, it appears that the rest of the application is in order and the proposed location meets setback requirements. I would also ask where is this property owner directing the storm water from the roof/downspouts???

Have a good day!

Mitchell Leisses, Project Manager



136 North Monroe Street Waterloo, WI 53594 Phone: (920) 478-3025 Fax: (920) 478-2021 www.waterloowi.us

RESOLUTION #2017-35

Denial Of Claim: Barbara Strand, 514 West Madison Street, Presenting A Claim Against The City Due To Road Construction And The Lack of Safe Water [Insurance Carrier Recommendation – Denial]

The Common Council of the City of Waterloo, Wisconsin does hereby resolve as follows:

Based on the recommendation of its insurance carrier, Statewide Services, Inc. the City of Waterloo hereby denies the claim from Barbary Strand, 514 West Madison Street. Said claim is further identified by Statewide Services Inc. as claim WM000282900006.

PASSED AND ADOPTED this _____ day of _____ 2017.

City of Waterloo

Signed: __

Robert H. Thompson, Mayor

Attest:

Morton J. Hansen Clerk/Treasurer

SPONSOR(S) – Clerk/Treasurer at recommendation of insurance carrier FISCAL NOTE – none

Statewide Services, Inc.

Claim Division

1241 John Q Hammons Dr. P.O. Box 5555 Madison, WI 53705-0555

VIA E-MAIL ONLY

August 22, 2017

City of Waterloo Attn: Mr. Mo Hansen, Clerk/Treasurer 136 N. Monroe St, Waterloo, WI 53594

RE: Our Claim #: WM000282900006 Date of Loss: 05/19/2017 Claimant: Barbara Strand 514 W. Madison St. Waterloo, WI 53594

> Loss location: 514 W. Madison St. Waterloo, WI 53594

Dear Ms. Hansen:

As you know, Statewide Services, Inc. administers the claims for the League of Wisconsin Municipalities Mutual Insurance, which provides the insurance coverage for the City of Waterloo. We are in receipt of the above-captioned claim involving various damages the claimant allegedly incurred as result of the street, water main and sewer main replacement project near her home.

Our investigation has revealed that the City was not negligent for the claimant damages. Therefore, we recommend that the City disallow this claim pursuant to the Wisconsin Statute for disallowance of claim 893.80(1g). The disallowance of the claim in this manner will shorten the statute of limitations period to six months.

The bottom line is this: all claimant alleged damages are a result of work being performed by Michaels Construction who was hired by the City (I understand in conjunction with the state DOT), and WI statute 893.80 provides the City discretionary immunity for their decision to hire Michaels Construction to do the work. A component of the claimant loss involves unspecified damages from a back-up of sewer water, and I understand from City Utilities Superintendent, Barry Sorenson, that the City sanitary sewer system became overwhelmed by rain water, hence the sewer main backed-up and into the claimant's home. The City has immunity from damages on account of such a sewer water back-up, for "...the acts of designing, planning and implementing a sewer system are discretionary acts protected. Given the above, we recommend the claim be disallowed.

As discussed, Michaels Construction denied Ms. Strands claim against them which involve damage to her vehicle after allegedly backing into pieces of concrete left on her driveway; cost of hotel stays and restaurant meals for she and her family feeling that the delivery of water into her home via a hose was unsafe to use for showers and cooking plus damage from the back-up of sewer water. I feel Michaels Construction does have liability for the sewer back-up as Barry advised they did not properly seal manhole covers, thus the heavy rain was able to invade and overwhelm the City sewer system. I have therefore spoken with Michaels Construction Claims Representative, Sandy Gietzel, alerting her to said liability, and attached is a cc of a letter I sent to her attention tendering the claim back to them for handling.

I have enclosed a sample Notice of Disallowance for your use, should you choose to use it, or you may use your own. Please send your disallowance, on your letterhead, directly to the claimant at the above listed address. These should be sent certified or registered (restricted) mail, and must be received by the claimant within 120 days after you received the claim. Please send me copies of the letter for our file.

Thank you for your attention to the above, Mo, and please do not hesitate to contact me with any questions.

Best regards,

Doug Detlie

Douglass A. Detlie Casualty Claims Specialist Office: 608-828-5503 Fax: 800-720-3512 E-mail: ddetlie@statewidesvcs.com

Cc: Paul Lessila, Agent

Statewide Services, Inc.

Claim Division

1241 John Q. Hammons Dr. P.O. Box 5555 Madison, WI 53705-0555 877-204-9712

August 17, 2017

Ms. Barbara Strand 514 W. Madison St. Waterloo, WI 53594

Regarding:

Our Insured: City Claim No: WM Date/Loss: 05/1

City of Waterloo WM000282900006 05/19/2017

Dear Ms. Strand:

Statewide Services, Inc. administers the claims for the League of Wisconsin Municipalities Mutual Insurance, which provides the insurance coverage for the City of Waterloo. We are in receipt of the above-captioned claim involving various damages as a result of a street replacement project near your home, which includes the replacement of the water main and sewer main servicing your home.

We have completed our investigation, and we are recommending that the City of Waterloo disallow your claim. Your alleged damages all stem from the work being performed by Michaels Corporation who was hired to complete the project noted above, and the City has no liability for your damages. Once more, WI statue 893.80 affords the City discretionary immunity for the decision to hire Michaels Corporation. Finally, a component of your claim involves the unfortunate back-up of sewer water into your home which occurred after an onslaught of rain entered into and overwhelmed the sanitary sewer system, and the City has specific immunity from such a loss as "….the acts of designing, planning and implementing a sewer system are discretionary acts protected". Given the above, we recommend that the City disallow all components of your claim.

I understand that you also filed a claim with Michaels Construction, and that they denied your claim which includes damage to your vehicle when driving into concrete pieces left by them on your driveway; costs to stay at a hotel and eat out given the temporary source of water into your home via a hose as the water main was being replaced plus the damages from the back-up of sewer water. My investigation proved that Michaels Construction has liability for the sewer back-ups, and I have tendered the claim back to them for handling, and attached is a cc of the letter I sent to them asking that they address your claim.

Given that the City bears no liability for your unfortunate loss and/or given the discretionary immunity in place for the City, Statewide Services, Inc. will not be able to pay for your damages.

Thank you for your attention to above, Ms. Strand, and please do not hesitate to call me with any questions.

Sincerely, Douglass A. Detlie

Douglass A. Detlie Casualty Claims Specialist Statewide Services, Inc. PO Box 5555 Madison, WI 53705-0555 Office: 608-828-5503 E-mail: ddetlie@statewidesvcs.com

Cc: City of Waterloo

July 1, 2017

City of Waterloo - Moe Hanson 136 Monroe Street Waterloo, WI 53594

To whom it may concern;

We reside at 514 W. Madison Street in Waterloo, WI 53594.

I previously sent you a letter regarding hotel stays on the weekend that I would like to be reimbursed for due to the construction by our house and having no safe water to shower in, cook with or wash dishes in.

)にけた

This is an addendum to that request.

Since the last letter to you we have had other events happen to us due to the construction going on in front of our house on Hwy 19.

Sune On July 14th, 2017 I was backing out of my driveway and the construction crew put cement pieces at the end of my driveway in the overgrown grass and they didn't have it marked with a cone, flag or any other kind of marking. I didn't see it and ran it over and tore up the side of my brand new 2016 Mitsubishi Lancer with 10,000 miles on it. I got an estimate for that and it was \$472.08 plus a two day car rental to get it fixed.

JUNE As of July 19th, 2017 we still don't have safe water to the house. We are still hooked up to the neighbors house.

JUNE

On July 20th, 2017 came home to the house smelling like the sewer again.

JUN

On July 23rd, 2017 had to call out Waterloo Utilities because the sewer was backing up into the house. No damage occurred that day to our home.

JUNE On July 28th, 2017 at 9:30pm the sewers backed up into the house again. This time it overflowed the toilet with sewage, the tub filled with sewage and the kitchen sink and the washing machine. I am not sure what kind of damage, if any, it has done to the hot water heater. It has damaged the bathroom. My flooring is not level so I need to pull the toilet up to get the raw sewage underneath it as well as the linoleum floor. The sewage has seeped under the flooring and there is no way to clean it up but to pull it out and lay new linoleum.

The carpet in the living room needs to be cleaned due to the fact that the sewage came up from the bathroom and ran out to the living room carpet.

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July 1st, 2017 I had Mark go down into the basement to listen to the sewer pipe and now we have snake like creatures all over the basement since the sewage backed up. I need to call an exterminator now to get rid of them.

I am asking to be compensated for the flooring in the bathroom, the toilet to be pulled up and cleaned underneath, the carpet in the living room cleaned, the exterminator to come out to get rid of the creatures in our basement, another washing machine and dishwasher. I would like the plumber to look at the water heater and replace it if needed due to the sewage back up as well as my food cost for eating out for the last month due to not having safe water to use to wash dishes.

I am asking for this compensation as well as for the money I am out for the hotel stays on the weekends so that we are able to take a shower in safe water. The hotel stays I was asking for compensation for came up to \$1,875.24.

I am enclosing the estimates I have received from the contractor and the plumber and the exterminator.

I don't have a receipt for the washer I bought for \$250. The dishwasher was bought for \$300. The food averages \$60.00 per day minimum for 3 people to eat out at least once a day. May 30th is when our water line was hit and they will not finish construction in front of my house until July 30. That is 60 days. That is another \$3,600 we are spending eating out that I would like to be compensated for. I would also like to be compensated for my car from the City of Waterloo if Michael's Construction does not pay for it.

Sincerely, Barbara Strand

Bailiare Strand

PAM ZERKLE (608) 228-2487 (608) 228-0208 - Mark

Pamela, ZerKLE118 @gmail, com

June 14, 2017

Michels Construction 817 W Main St Brownsville, WI 53006 920-583-3132

To whom it may concern:

We reside at 514 W. Madison St. in Waterloo. We enjoy the community that we live in. We have been here in Waterloo for about 10 years. It is a beautiful city to live in with improvements being made to it.

We are having difficulty with some issues around the property/house since construction began.

On May 19th, 2017 Michaels Construction Company hit our gas line. The construction workers did not even have the courtesy to knock on the door to warn us that we might want to get ready to evacuate our home. We heard "hissing" but had no idea what it was until we smelled the natural gas about an hour later. We called 911 as well as WE Energies. They came to our house right away and told us to "GET OUT NOW"! So we left our home with our animals, a baby and in our slippers with no coat. It was a cold and wet day. We had no place to go because we were unable to start the car due to the gas leak. We walked to a church and sat there until we received the "all clear" to go back into our home. We had no gas or electric until 4pm that day.

On May 22nd, 2017 the sewer line was hit. The whole house smelled like raw sewage. It got progressively worse over the following days. (The smell has just went away this week on Monday June 12th.)

On May 24th, 2017 we had to call Waterloo Fire Department to make sure that the gas from the sewer was not going to blow up our home.

On May 29th, 2017 the sewage smell got somewhat better in the house but definitely was still noticeable. Not healthy for an elderly lady or a baby I might add. And it not good when you are going out in public smelling like a sewer line.

On May 30th, 2017 the water line to our home was hit. Now we had no water coming to the house. The hooked us up from our neighbors house and told us it would be replaced by noon the following day. As of today still no water. The water that is coming into the house from the hose smells like mold. You can not drink it, cook with it or shower in it or wash dishes with it. Definitely not healthy for an elderly lady or a baby!

June 1st, 2017 the water suddenly got shot off again at 8:30am. I called and talked with Moe Hansen and he assured me he would talk to someone and make sure the water would not get turned on and off.

I called Waterloo Utilities on June 6th, 2017 and talked to Louis. She said she was going to try to get a hold of someone regarding getting the water pipe fixed. Haven't heard back from anyone yet.

Before all of this construction started I was talking to Teresa Klein at DOT and she told me that our gas, water, lights would not in any way be affected by this construction.

On June 13th the big equipment was parked in front of my driveway. From the time I got home to the time I left the construction people put big cement pieces on the grass at the end of the driveway where you could not see it. It had no cones, flags or other markings by it. (You can see that in the pictures that I took of the cement, driveway and the car.) I have deep scrape marks all the way down the side of my brand new car 2016 Mitsubishi Lancer with 10,000 miles on it because I did not see the hazard as it was NOT MARKED!

I have stayed in a hotel every weekend since we have had all of these problems. I don't make a lot of money and this construction is going to go on until July in front of our home.

We are respectfully requesting reimbursement for our money that we are out of pocket as well as the money I will be spending until we our out of the construction zone.

I am enclosing the invoices that I paid at the hotel and averaging out the rest of the amount until July 28th.

The total to date is \$584.60. The average weekend is \$161.33. There is 8 more weekends until July 28th. That comes to an additional \$1,290.64. For a total of \$1,875.24 for the money I am out for lodging due to your company hitting every gas, sewer, water line coming into my home and putting our health at risk.

I am also requesting that you pay for the repair of my car due to the negligence of your company not clearing marking a hazard put at the end of the driveway in the tall grass! I have gotten an estimate on the car from Sparkle Auto Body and it will cost \$472.08 to repair. I will also need a two day car rental.

After consulting with a lawyer, he suggested that we approach you with these issues and try to come to a resolution before we take any other measures. If a resolution can not be agreed upon we will have no option but to take this to litigations.

Your prompt attention to this matter would be greatly appreciated.

Sincerely, Barbara A. Strand June 8, 2017

RECEIVED JUN 1 5 2017 CITY OF WATERLOO

City of Waterloo - Moe Hanson 136 Monroe Street Waterloo, WI 53594 920-478-3025

To whom it may concern:

We reside at 514 W. Madison St. in Waterloo. We enjoy the community that we live in. We have been here in Waterloo for about 10 years. It is a beautiful city to live in with improvements being made to it.

We are having difficulty with some issues around the property/house since construction began.

On May 19th, 2017 Michaels Construction Company hit our gas line. We heard "hissing" but had no idea what it was until we smelled the natural gas about an hour later. We called 911 as well as WE Energies. They came to our house right away and told us to "GET OUT NOW"! So we left our home with our animals, a baby and in our slippers with no coat. It was a cold and wet day. We had no place to go because we were unable to start the car. So we walked to a church and sat there until we received the "all clear" to go back into our home. We had no gas or electric until 4pm that day.

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The total to date is \$584.60. The average weekend is \$161.33. There is 8 more weekends until July 28th. That comes to an additional \$1,290.64. For a total of \$1,875.24.

After consulting with a lawyer, he suggested that we approach you with these issues and try to come to a resolution before we take any other measures.

Your prompt attention to this matter would be greatly appreciated.

Sincerely, Barbara A. Strand

Ballora M. Strand

4506 LAKE CIRCLE WINDSOR, WI 53598 US Phone: (608) 846-3971 Fax: (608) 846-9061 Email: super84506@gmail.com Printed: 6/8/2017 4:45:42 PM



Folio (Detailed)

Name: Address:	ZERKLE, PAM 514 W MADISON ST WATERLOO, WI 53594 US			Confirmation I Account Num WyndhamRev	35826893 409-467180 158260628C	
Room: Rate Plan: Arrival:	124 RACK 5/20/2017 (Sat)	Room Type: Daily Rate: Departure:	NDD1, 2DOUBLE/ NONSMOKING \$76.00 + \$7.98 Tax 5/20/2017 (Sat)	Nights: GTD:	0 CA - CASH	Guests: 1/0
Room Rai 5/20/20	te: 017 (Sat) - 5/20/2017 (Sa	t) \$76.	00 + \$7.98 Tax per night.	•		
Date 5/20/2017 5/20/2017		Description CASH CASH			Amount (\$83.98) \$83.98	Balance (\$83.98) \$0.00
Summar	у				······································	
Roon \$0.00		F&B \$0.00	Other \$0.00	CC \$0.00	Cash \$0.00	DB \$0.00

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Folio (Detailed)

Name: Address:	ZERKLE, PAM 514 W MADISON ST			Confirmation I Account Numl WyndhamRev	35760864 039-458221 158260628C	
	WATERLOO, WI 53594	4 US		·		
Room: Rate Plan: Arrival:	102 RACK 5/20/2017 (Sat)	Room Type: Daily Rate: Departure:	NDD1, 2DOUBLE/ NONSMOKING See room rate section belo 5/22/2017 (Mon)	Nights: GTD: ow.	2 CA - CASH	Guests: 1/0
Room Ra	te:		Managanan			
5/20/20)17 (Sat) - 5/20/2017 (Sat) \$76.	.00 + \$7.98 Tax per night.			
5/21/20)17 (Sun) - 5/21/2017 (Su	n) \$70.	.00 + \$7.35 Tax per night.			
Date 5/20/2017	Code CA	Description CASH		·	Amount	Balance
5/20/2017		ROOM CHAR	3F		(\$161.33) \$76.00	(\$161.33) (\$85.33)
5/20/2017		LOCAL			\$3.04	(\$82.29)
5/20/2017		STATE TAX			\$4.18	(\$78.11)
5/20/2017	TAX3	OCCUPANCY	ТАХ		\$0.76	(\$77.35)
5/21/2017	RM	ROOM CHAR	GE		\$70.00	(\$7.35)
5/21/2017		LOCAL			\$2.80	(\$4.55)
5/21/2017	TAX2	STATE TAX			\$3.85	(\$0.70)
5/21/2017	TAX3	OCCUPANCY	ТАХ		\$0.70	\$0.00
Summar	у					<u> </u>
Roon \$146.0		F&B \$0.00		CC 50.00	Cash (\$161.33)	DB \$0.00

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Folio (Detailed)

Name: Address:	ZERKLE, PAM 514 W MADISON ST			Confirmation I Account Num WyndhamRev	38915284 667-659956 158260628C	
	WATERLOO, WI 5359	4 US				
Room: Rate Plan: Arrival:	102 RACK 5/27/2017 (Sat)	Room Type: Daily Rate: Departure:	NDD1, 2DOUBLE/ NONSMOKING See room rate section bel 5/29/2017 (Mon)	Nights: GTD: ow.	2 CA - CASH	Guests: 1/(
Room Rat	te:					
5/27/20)17 (Sat) - 5/27/2017 (Sa	t) \$76.	00 + \$7.98 Tax per night.			
5/28/20	017 (Sun) - 5/28/2017 (Su	ın) \$70.	00 + \$7.35 Tax per night.			
Date 5/27/2017	Code CA	Description CASH			Amount (\$161.33)	Balance (\$161.33)
5/27/2017		ROOM CHAR	3F		(\$101.33) \$76.00	(\$101.33) (\$85.33)
5/27/2017		LOCAL			\$3.04	(\$82.29)
5/27/2017		STATE TAX			\$4.18	(\$78.11)
5/27/2017	TAX3	OCCUPANCY	ТАХ		\$0.76	(\$77.35)
5/28/2017	RM	ROOM CHAR	GE		\$70.00	(\$7.35)
5/28/2017		LOCAL			\$2.80	(\$4.55)
5/28/2017	TAX2	STATE TAX			\$3.85	(\$0.70)
5/28/2017	TAX3	OCCUPANCY	ТАХ		\$0.70	\$0.00
Summar	у		44444444444444444444444444444444444444			
Room \$146.0		F&B \$0.00	Other \$0.00	CC \$0.00	Cash (\$161.33)	DB \$0.00

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Guest Signature:

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Folio (Detailed)

Name:	ZERKLE, PAM			Confirmation I Account Num	41893071 033-854366 158260628C	
Address:	514 W MADISON ST WATERLOO, WI 53594		WyndhamRev	WyndhamRewards #:		
Room: Rate Plan: Arrival:	102 RACK 6/3/2017 (Sat)	Room Type: Daily Rate: Departure:	NDD1, 2DOUBLE/ NONSMOKING \$76.00 + \$7.98 Tax 6/5/2017 (Mon)	Nights: GTD:	2 CA - CASH	Guests: 1/0
Room Rat	re:					
6/3/201	.7 (Sat) - 6/4/2017 (Sun)	\$76.0	0 + \$7.98 Tax per night			
Date 6/3/2017	Code CA	Description CASH			Amount (\$167.96)	Balance (\$167.96)
6/3/2017	RM	ROOM CHARGI	Ξ		\$76.00	(\$91.96)
6/3/2017	TAX1	LOCAL			\$3.04	(\$88.92)
6/3/2017	TAX2	STATE TAX			\$4.18	(\$84.74)
6/3/2017	TAX3	OCCUPANCY T	AX		\$0.76	(\$83.98)
6/4/2017	VI	VISA (5116)			(\$20.00)	(\$103.98)
6/4/2017	PETS	PET IN ROOM			\$30.00	(\$73.98)
6/4/2017 6/4/2017	CA RM	CASH ROOM CHARGI	-		(\$10.00)	(\$83.98)
6/4/2017	TAX1	LOCAL			\$76.00 \$3.04	(\$7.98) (\$4.94)
6/4/2017	TAX2	STATE TAX			\$3.0 4 \$4.18	(\$0.76)
6/4/2017	TAX3	OCCUPANCY T	AX		\$0.76	\$0.00
Summar	у					
Room	n Tax	F&B	Other	cc	Cash	DB
\$152.0	0 \$15.96	\$0.00	\$30.00	(\$20.00)	(\$177.96)	\$0.00

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Folio (Detailed)

Name:	ZERKLE, PAM		-	onfirmation ccount Num		640-178261 640-178261
Address:	514 W MADISON ST WATERLOO, WI 53594 U	W	/yndhamRev	158260628C		
Room: Rate Plan: Arrival:	102 RACK 6/10/2017 (Sat)	Room Type: Daily Rate: Departure:	NDD1, 2DOUBLE/ NONSMOKING See room rate section below 6/12/2017 (Mon)	Nights: GTD: /.	2 CA - CASH	Guests: 1/C
Room Ra 6/10/2	ite: 017 (Sat) - 6/10/2017 (Sat)	\$76	00 + \$7.98 Tax per night.			
	017 (Sun) - 6/11/2017 (Sun)		00 + \$7.35 Tax per night.			

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Guest Signature:

Page No. Pages of Proposal = EVANS' **HOME IMPROVEMENT & REPAIR** Bonded & Insured **Dick Evans** 262-853-1014 Watertown, WI PROPOSAL SUBMITTED TO Mark + Pamela PHONE DATE 7/4/17 Markeel 608-228-0208 Zorke STREET 514 W. Madison CITY, STATE and ZIP CODE JOB LOCATION Waterloo ARCHITECT DATE OF PLANS JOB PHONE We hereby submit specifications and estimates for: First Floor Buthroom linoleum floor Danaged Pull toilet remove exsiting floor and install undelayment + new viny flooring add new transition strip at Basement door to stairway (Brass) tolet collar is Damaged additional if labor be charged, install trim moulding Baseboard 6/000 damage due to sewer back up into building drain entering tub drain floor drain in basement + toilet We Propose hereby to furnish material and labor - complete in accordance with above specifications, for the sum of: Material seperate approx 200°-250° dollars (\$ 1200° All material is guaranteed to be as specified. All work to be completed in a workmanlike Authorized manner according to standard practices. Any alteration or deviation from above specifications Signature involving extra costs will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents Note: This proposal may be or delays beyond our control. Owner to carry fire, tornado and other necessary insurance. withdrawn by us if not accepted within Our workers are fully covered by Workman's Compensation Insurance. davs Acceptance of proposal — The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized Signature to do the work as specified. Payment will be made as outlined above. Date of Acceptance: . Signature .

4506 LAKE CIRCLE WINDSOR, WI 53598 US Phone: (608) 846-3971 Fax: (608) 846-9061 Email: super84506@gmail.com Printed: 6/16/2017 12:46:04 PM

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Folio (Detailed)

Name:	ZERKLE, PAM			Confirmation Account Num WyndhamRev	35760864 039-458221 158260628C	
Address:	514 W MADISON ST WATERLOO, WI 53594	4 US		wynunannie	valus #.	1002000200
Room: Rate Plan: Arrival:	102 RACK 5/20/2017 (Sat)	Room Type: Daily Rate: Departure:	NDD1, 2DOUBLE/ NONSMOKING See room rate section 5/22/2017 (Mon)	Nights: GTD: below.	2 CA - CASH	Guests: 1/0
Room Rat	te:					
5/20/20	017 (Sat) - 5/20/2017 (Sat	:) \$76	.00 + \$7,98 Tax per night	t.		
5/21/20	017 (Sun) - 5/21/2017 (Su	n) \$70	.00 + \$7.35 Tax per night	t.		
Date 5/20/2017	Code CA	Description CASH			Amount (\$161.33)	Balance (\$161.33)
5/20/2017		ROOM CHAR	GE		\$76.00	(\$85.33)
5/20/2017		LOCAL			\$3,04	(\$82.29)
5/20/2017	-	STATE TAX			\$4.18	(\$78.11)
5/20/2017		OCCUPANCY	TAX		\$0.76	(\$77.35)
5/21/2017	7 RM	ROOM CHAR	GE		\$70.00	(\$7.35)
5/21/2017		LOCAL			\$2.80	(\$4.55)
5/21/2017		STATE TAX			\$3.85	(\$0.70)
5/21/2017	7 TAX3	OCCUPANCY	TAX		\$0.70	\$0.00
Summar	ŷ					
Roor	n Tax	F&B	Other	CC	Cash	DB
\$146.0	00 \$15.33	\$0.00	\$0.00	\$0.00	(\$161.33)	\$0.00

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Guest Signature:



4506 LAKE CIRCLE WINDSOR, WI 53598 US Phone: (608) 846-3971 Fax: (608) 846-9061 Email: super84506@gmail.com Printed: 6/16/2017 12:46:39 PM

Folio (Detailed)

Name: Address:	ZERKLE, PAM	i - i - i - i - i - i - i - i - i - i -		Confirmation Nu Account Numbe WyndhamRewa		38915284 667-659956 158260628C	
Address.	WATERLOO, WI 53594 L	IS		vvynanamicev	1002000200		
Room: Rate Plan: Arrival:	102 RACK 5/27/2017 (Sat)	Room Type: Daily Rate: Departure:	NDD1, 2DOUBLE/ NONSMOKING See room rate section bel 5/29/2017 (Mon)	Nights: GTD: low.	2 CA - CASH	Guests: 1/0	
Room Rat	ce:						
5/27/20)17 (Sat) - 5/27/2017 (Sat)	\$76.0	00 + \$7.98 Tax per night.				
5/28/20	017 (Sun) - 5/28/2017 (Sun)	\$70,0	00 + \$7.35 Tax per night.				
Date 5/27/2017	Code CA	Description CASH			Amount (\$161.33)	Balance (\$161.33)	
5/27/2017		ROOM CHARG	F		\$76.00	(\$85.33)	
5/27/2017		LOCAL	-		\$3.04	(\$82.29)	
5/27/2017	TAX2	STATE TAX			\$4.18	(\$78.11)	
5/27/2017	TAX3	OCCUPANCY -	TAX		\$0.76	(\$77.35)	
5/28/2017	RM	ROOM CHARG	E		\$70.00	(\$7.35)	
5/28/2017		LOCAL	-		\$2.80	(\$4.55)	
5/28/2017	TAX2	STATE TAX			\$3.85	(\$0.70)	
5/28/2017 TAX3		OCCUPANCY TAX			\$0.70	\$0.00	
Summar	У						
Roon	n Tax	F&B	Other	CC	Cash	DB	
\$146.0	00 \$15.33	\$0.00	\$0.00	\$0.00	(\$161.33)	\$0.00	

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Guest Signature:



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Folio (Detailed)

Name: Address:	ZERKLE, PAM			Account Num	Confirmation Number: Account Number: WyndhamRewards #:		
Address.	WATERLOO, WI 53594	US		,		158260628C	
Room: 102 Rate Plan: RACK Arrival: 6/3/2017 (Sat)		Room Type: NDD1, 2DOUBLE/ Daily Rate: NONSMOKING Departure: \$76.00 + \$7.98 Tax 6/5/2017 (Mon)		Nights: GTD:	2 CA - CASH	Guests: 1/0	
Room Rat	te:				<u></u>	······	
6/3/201	17 (Sat) - 6/4/2017 (Sun)	\$76	.00 + \$7.98 Tax per night				
Date 6/3/2017	Code CA	Description CASH			Amount (\$167.96)	Balance (\$167.96)	
6/3/2017	RM	ROOM CHAR	GE		\$76.00	(\$91.96)	
6/3/2017	TAX1	LOCAL			\$3.04		
6/3/2017	TAX2	STATE TAX			\$4.18	(\$84.74)	
6/3/2017	TAX3	OCCUPANCY	' TAX		\$0.76	(\$83.98)	
6/4/2017	VI	VISA (5116)			(\$20.00)	(\$103.98)	
6/4/2017	PETS	PET IN ROOM	Λ		\$30.00	(\$73.98)	
6/4/2017	CA	CASH			(\$10.00)	(\$83.98)	
6/4/2017	RM	ROOM CHAR	GE		\$76.00	(\$7.98)	
6/4/2017	TAX1	LOCAL			\$3.04	(\$4.94)	
6/4/2017	TAX2	STATE TAX			\$4.18	(\$0.76)	
6/4/2017	TAX3	OCCUPANCY	/ TAX		\$0.76	\$0.00	
Summa	ry						
Roor \$152.0		F&B \$0.00	Other \$30.00	CC (\$20.00)	Cash (\$177.96)	DB \$0.00	

Wyndham Rewards members earn valuable points on qualifying stays at nearly 7,000 hotels around the world. Points can be redeemed for free nights, gift cards, merchandise and more. If you're not already a member, join at the front desk, visit us at www.wyndhamrewards.com or call 1-866-WYN-RWDS.



4506 LAKE CIRÇLE WINDSOR, WI 53598 US Phone: (608) 846-3971 Fax: (608) 846-9061 Email: super84506@gmail.com Printed: 6/16/2017 12:47:26 PM

Folio (Detailed)

Name:	ZERKLE, PAM			Confirmation N	44134446 640-178261	
Address:	514 W MADISON ST WATERLOO, WI 53594 U	JS			Guests: 1/0	
Room: 102 Rate Plan: RACK Arrival: 6/10/2017 (Sat)		Room Type: Daily Rate: Departure:	NDD1, 2DOUBLE/ NONSMOKING See room rate section belo 6/12/2017 (Mon)	Nights: GTD: w.		
Room Rat	e;					
6/10/20	17 (Sat) - 6/10/2017 (Sat)	\$76.C	0 + \$7.98 Tax per night.			
6/11/20	17 (Sun) - 6/11/2017 (Sun)	\$70.0	0 + \$7.35 Tax per night.			
Date 6/10/2017	Code CA	Description CASH			Amount (\$161.33)	Balance (\$161.33)
6/10/2017	RM	ROOM CHARG	F		(\$101.33) \$76.00	(\$85.33)
6/10/2017	TAX1	LOCAL			\$3.04	(\$82.29)
6/10/2017	TAX2	STATE TAX			\$4.18	(\$78.11)
6/10/2017	TAX3	OCCUPANCY TAX			\$0.76	(\$77.35)
6/11/2017	RM	ROOM CHARG	E		\$70.00	(\$7.35)
6/11/2017	TAX1	LOCAL			\$2.80	(\$4.55)
6/11/2017	TAX2	STATE TAX			\$3.85	(\$0.70)
6/11/2017	TAX3	OCCUPANCY TAX			\$0.70	\$0.00
Summar	У					
Room	n Tax	F&B	Other	СС	Cash	DB
\$146.0	0 \$15.33	\$0.00	\$0.00 \$	0.00	(\$161.33)	\$0.00

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Guest Signature:



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Folio (Detailed)

Name: Address:	ZERKLE, PAM 514 W MADISON ST WATERLOO, WI 5359	4 US			Confirmation Number: Account Number: WyndhamRewards #:		
Room: Rate Plan: Arrival:	Rate Plan: RACK		5 - 570.00 + 57.35 Tax			Guests: 1/0	
Room Rai 6/18/20	te:)17 (Sun) - 6/18/2017 (St	ın) \$70.	00 + \$7.35 Tax per night	·			
Date 6/18/2017 6/18/2017		Description CASH CASH			Amount (\$77.35) \$77.35	Balance (\$77.35) \$0.00	
Summar	у						
Roon \$0.00		F&B \$0.00	Other \$0.00	CC \$0.00	Cash \$0.00	DB \$0.00	

Wyndham Rewards members earn valuable points on qualifying stays at nearly 7,000 hotels around the world. Points can be redeemed for free nights, gift cards, merchandise and more. If you're not already a member, join at the front desk, visit us at www.wyndhamrewards.com or call 1-866-WYN-RWDS.

Guest Signature:

Siper B

SUPER 8 WINDSOR

4506 LAKE CIRCLE WINDSOR, WI 53598 US Phone: (608) 846-3971

Fax: (608) 846-9061

Email: super84506@gmail.com Printed: 6/25/2017 11:35:25 AM

Folio (Detailed)

Name: Address:	ZERKLE, PAM 514 W MADISON ST WATERLOO, WI 5359	94 US		Confirmation Account Num WyndhamRev	51919320 172-404021 158260628C	
Room: 102 Rate Plan: RACK Arrival: 6/25/2017 (Sun)		Room Type: Daily Rate: Departure:	NDD1, 2DOUBLE/ NONSMOKING \$70.00 + \$7.35 Tax 6/26/2017 (Mon)	Nights: GTD:	1 CA - CASH	Guests: 1/0
Room Ra 6/25/20	te: 017 (Sun) - 6/25/2017 (Si	un) \$70.	00 + \$7.35 Tax per night.			
Date 6/25/2017	Code Description CA CASH				Amount (\$77.35)	Balance (\$77.35)
Summar	у					
Roon \$0.00		F&B \$0.00	Other \$0.00	CC \$0.00	Cash (\$77.35)	DB \$0.00

Wyndham Rewards members earn valuable points on qualifying stays at nearly 7,000 hotels around the world. Points can be redeemed for free nights, gift cards, merchandise and more. If you're not already a member, join at the front desk, visit us at www.wyndhamrewards.com or call 1-866-WYN-RWDS.

Guest Signature:

Super Super Regis	stration			Er	SUPER 8 WINDSO 4506 LAKE CIRCLE WINDSOR, WI 53598 Phone: (608) 846-397 Fax: (608) 846-9061 nail: super84506@gmai rinted: 7/1/2017 3:04:14	US 1 I.com
Name:	ZERKLE, PAM			C	onfirmation Number: Frequent Stay#: Level:	846-489126 158260628C
Address:	514 W MADISON ST WATERLOO, WI 53	594 US				Cuesta: 1/0
Room: Rate Plan: Arrival:	102 RACK 7/1/2017 (Sat)	Room Type: Daily Rate: Departure:	NDD1, 2DOUBLE/ \$76.00 + \$7.98 Ta> 7/2/2017 (Sun)		Nights: 1 GTD: CA - CASH	Guests: 1/0
	e: I7 (Sat) - 7/1/2017 (Estimated Stay Am		\$76.00 + \$7.98 Ta \$83.98	ix per n	iight.	
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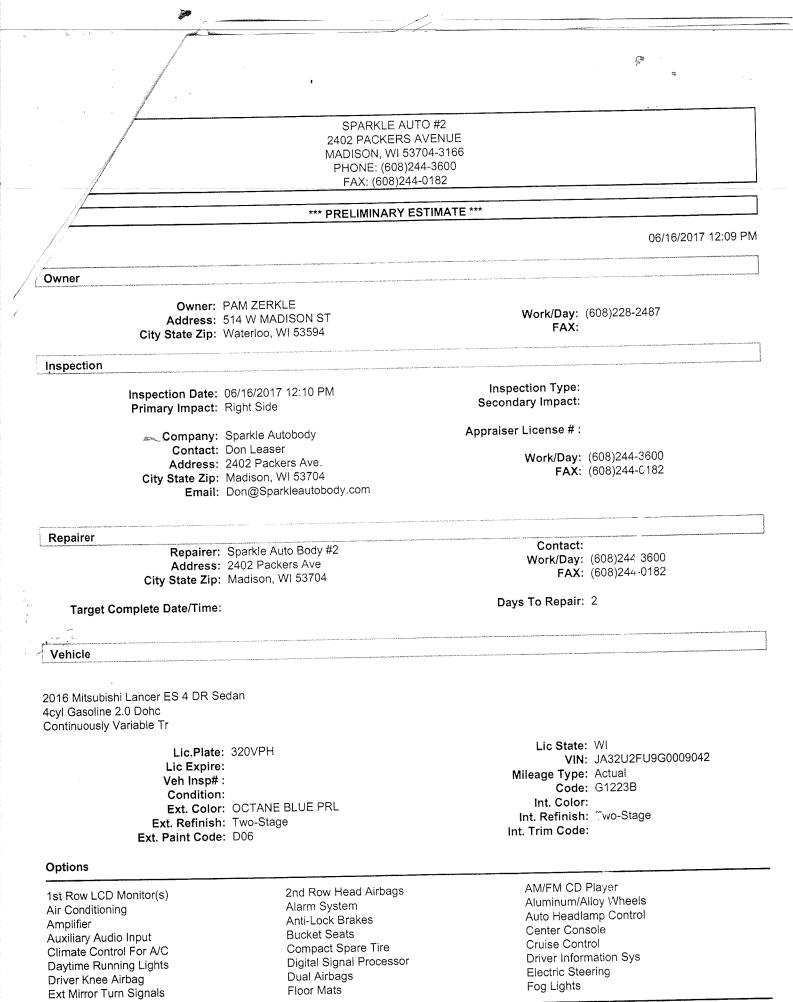
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iheet Metal (SM) lech/Elec (ME) rame (FR) efinish (RF)	\$65.00 \$95.00 \$85.00 \$65.00	0.5	3.0	3.5	\$227.50					
abor Total ax on Labor ublet Repairs ax on Sublet ross Total				2.0 5.5 H		9.66 9.00 9.17	\$357	.50		
et Total							\$472 \$472			

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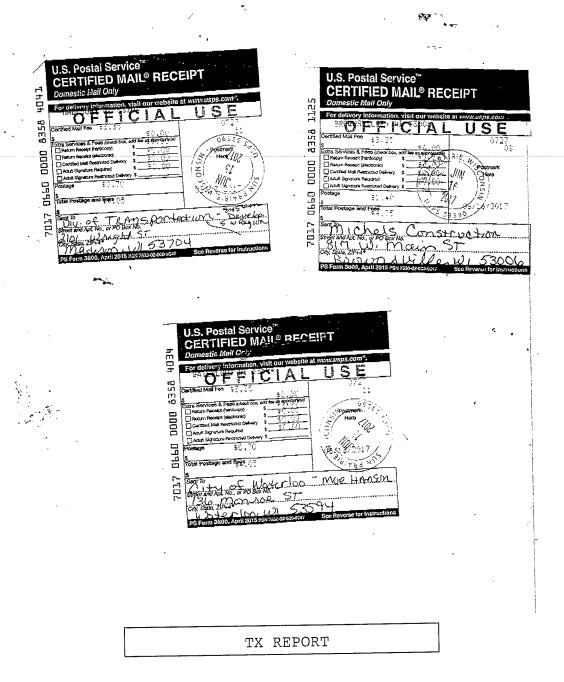
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Page 1 of 3



NAME : TEL :6088463971 DATE :07/01/2017 07:20

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Statewide Services, Inc.

Claim Division

1241 John Q. Hammons Dr. P.O. Box 5555 Madison, WI 53705-0555 877-204-9712

August 22, 2017

Michaels Corporation Attn: Ms. Sandy Gietzel, Claims P.O. Box 128 Brownsville, WI 53006

Regarding: Our Insured: City of Waterloo Claimant: Barbara Strand Our Claim No: WM000282900006 Your Incident No: 19689 Date of Loss: 05/19/2017

Dear Ms. Gietzel:

As discussed, Statewide Services, Inc. administers the claims for the League of Wisconsin Municipalities Mutual Insurance, which provides insurance coverage for the City of Waterloo. The above-captioned claim was recently made against the City for damages Ms. Barbara Strand allegedly incurred on account of the work performed by Michaels Corporation during a major street project near her home, which includes the replacement of both the water main and sewer main servicing her home. This matter was forwarded to us after you denied Ms. Strand's claim on 07/12/2017.

Ms. Strands claim involves several factors, and as discussed my investigation proves the issue of damages from a back-up of sewer water is viable, and damages which are a result of the work performed by Michaels Corporation. Specifically, the City Director of Utilities, Mr. Barry Sorenson, asserts that on 06/28/17 and 07/12/17 their sewer main became backed-up due to an onslaught of rain entering into the sanitary sewer system through manhole covers **which were not properly sealed by Michaels Construction**; thus, an atypical amount of water was pumped from a lift station in the sewer main, and the sewer main simply could not handle the volume of water, hence the back-up into Ms. Strand's home. Had the manhole covers been properly sealed, the heavy rain water would have drained away into the City storm sewer system versus invading and overwhelming the City's sanitary sewer system. Therefore, I tender Ms. Strand's claim back to you for proper handling.

I will be recommending that the City disallow all dimensions of Ms. Strand's claim, for the City was not performing any of the work which allegedly caused her damages. Once more, WI statue 893.80 affords the City discretionary for both the decision to hire Michaels Corporation (I understand in conjunction with the state DOT) as well as for the design of the City sewer system.

Thank you for your attention to the above, Sandy, and I would thank you to contact me to confirm your handling of the matter.

Sincerely, los NA

Douglass A. Detlie Casualty Claims Specialist Statewide Services, Inc PO Box 5555 Madison, WI 53705-0555 Office: 608-828-5503 Fax: 800-720-3512 E-mail: <u>ddetlie@statewidesvcs.com</u>

Cc: Mr. Mo Hansen, City Clerk/Treasurer Ms. Barbara Strand