

Dear City of Waterloo Resident,

LRS Waste Management provides curbside collection service for residents in the City of Waterloo. LRS Waste Management will provide recycling and refuse collection for all residents. Under the new curbside collection program each resident will receive a new 95-gallon poly-cart for their recyclables and a 95-gallon poly-cart for their trash. **All containers will be delivered prior to your start date.**

Containers must be 3 feet apart & 3 feet from any obstruction, walking between containers is a good rule of thumb. Or place one container on the left side of the driveway and the other container on the right. Please remember:

Red lid = Recycle. Your collection day will be on Thursdays. Feel free to contact us by calling 608-580-0580 or via email to townservice@badgerlanddisposal.com.

COLLECTION PROGRAM GUIDELINES:

- Trash and recycling must be curbside by 6:00 a.m. on your designated collection day,
- All waste / recycling materials must be INSIDE of the carts, waste, or bags outside of the carts will not be taken.
- On holiday weeks we operate on a <u>one-day</u> delay,
- Carts remain the property of LRS Waste Management. Residents will be required to pay for replacement carts if damages are due to negligence or abuse,
- Please do not take the containers if you move. You may label the containers with tape or removable decal, but do not write on or deface in any other way. The containers remain property of LRS.

<u>Items that **CANNOT**</u> be placed in the **trash** container: Dirt, sod, concrete, rock, construction or demolition debris, household hazardous waste, banned electronic waste, animal wastes, leaves, grass clippings, hot ashes, or flammable materials such as oil, gas or paint, batteries, engine parts or tires.

SAFE USE AND CART CARE:

- Always have the lid closed to keep rain, snow, and animals out,
- Use the handle provided to move the cart, tilt, and roll,
- o To clean, simply rinse with water and let dry in the sunlight with the lid open,
- o Do not place any unacceptable materials in the cart.

BULKY ITEM SERVICE:

LRS Waste Management will provide a bulk item pick-up service weekly. Each home is allowed **ONE** bulk item (manageable by one person) or two tires off the rim per week. If your item is an electronic or appliance, please call in or email to schedule the pickup at no additional charge. For any other bulk items, please be sure you have it out by 6am on your designated trash day. You can reach our office at **townservice@badgerlanddisposal.com** or call 1-608-580-0580 to schedule your appliance or electronic pickup.

SERVICE CALENDAR:

Enclosed please find your service calendar which outlines a collection schedule. Trash will be picked up weekly and recycling will be picked up every other week. Please see the attached map and calendar to determine your recycling week. Refer to the legend for recycling and bulk collection. Service dates are highlighted through color coding.

CUSTOMER SERVICE:

LRS Waste Management is excited to provide this new curbside program and appreciates the opportunity to serve the City of Waterloo. Additional information or any questions may be answered by calling LRS Waste Management at 1-608-580-0580 or emailing townservice@badgerlanddisposal.com.